IBEROSTAR PRO

Conditions for GROUP bookings made through IberostarPRO

One or more reservations that add up to 7 rooms or more for the same hotel and with the same check-in and check-out dates are considered a GROUP. These reservations must respect the following conditions:

	FLEXIBLE RATE		NON REFUNDABLE RATE
	Payment by Bank transfer	**Payment by Credit card**	
Payment deadlines	20% of net amount, 7 days after confirmation 30% of net amount, 60 days prior to arrival 50% of net amount, 15 days prior to arrival	Full payment at confirmation	Full payment at confirmation
Cancellation policy	Deposits payments are non refundable	Cancellation 7 days after confirmation: 20% cancellation fee Cancellation between 60 and 15 days before check in: 50% cancellation fee Cancellation less than 15 days before arrival: 100% cancellation fee	No refunds, 100% cancellation fees
Booking modification policy	Changes of meal plan will be admitted with recalculation of the corresponding supplement Increasing or reduction of nights will be subject to prior authorization of the IberostarPRO team and price recalculation Complete change of dates will be treated as cancellation and will apply the corresponding conditions		No changes allowed
No shows, Unforeseen late arrivals & early departure	No refunds, entire stay will be charged.		
Rooming List	Must be provided to iberostarpro@iberostar.com at least 15 days prior to the group's arrival.		