

Good Weather Guarantee

- Offer valid for bookings made until 28/04/2019, for stays between 12/04/2019 and 28/04/2019.
- Offer valid in all Iberostar hotels in the Balearic Islands, Andalusia and the Canary Islands open during the dates of your stay, except urban hotels.
- The Good Weather Guarantee offer applies to all accommodation types.
- The voucher will state how many days of compensation you are entitled to (based on the number of days it rained during your stay)

Compensation period

- Booking period: 01/05/2019 to 23/12/2019 (both inclusive).
- Stay period: from 01/04/2019 to 30/06/2019 (both inclusive) and from 01/09/2019 to 23/12/2019. The compensation period must be used during the same year in which you receive the voucher (only valid for the stated dates in 2019).
- Hotels: all Iberostar hotels in Spain except the Iberostar Las Letras Gran Vía, Iberostar Grand Hotel Mencey, Iberostar Grand Hotel Portals Nous and the Iberostar Paseo de Gracia hotels.
- Accommodation option: Room Only. Basic room based on occupation.

Rules

- A single booking must be made for the number of nights stated on the voucher, indicating the voucher registration number.
- The voucher cannot be redeemed in July, August or during Christmas, Easter and/or on public holidays. This voucher can only be used for a single booking, cannot be separated, can only be used by the guest in question and is non-transferable.
- The voucher cannot be resold and cannot be exchanged for cash.
- The booking must be made with the voucher by calling the Iberostar Call Centre (900811676).
- On arrival at the hotel, you will be charged for any extras not included in the booking you made with the voucher (e.g. if you want to change the accommodation type and include breakfast or a meal)
- Voucher subject to availability at the hotel.